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Is anyone's life in danger?

YES

Call Triple Zero (000)

NO

Are you seeking emergency help in a flood or storm because:

- A tree has fallen and caused structural damage to your home?
- There is damage to your roof or it is leaking significantly?
- A tree or large branch has fallen and is preventing you from entering or leaving your home?
- Your property is flooded or about to flood?

YES

Call SES (132 500)

- Your request for assistance will be logged by our 24/7 operations centre.
- A local volunteer may contact you for further information.

NO

Depending on your situation you should:

- Contact your insurer to make a claim or arrange permanent repairs.
- Contact a professional tradesperson to repair damage or remove debris if required.